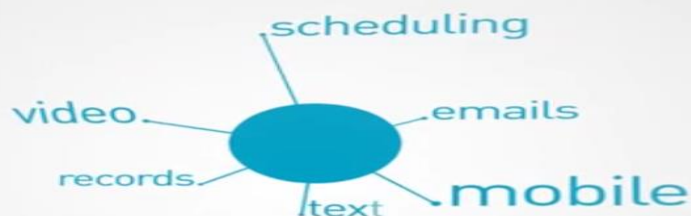


**MidSouth Orthopaedic Rehab (MOR) and national electronic health record HelloHealth have teamed up to provide our clients with a secure and convenient way to access care and communicate needs. Here are some of the ways HelloHealth is improving the value received from your care here at MOR.**

- *Security*
  - Compliance with HIPAA
  - Protection of your health records
  - Protection of personal information
- *Convenience*
  - Scheduling and rescheduling as you need online and/or from your phone
- *Access*
  - Your physical therapy records
  - Your home exercise program
  - Instructional videos and information about your condition
  - Receipts and statements
- *Communication*
  - Secure portal for emails
  - Secure portal for video consultations



## Instructions for setting up your secure portal:

- During your initial visit, you will enter your user ID which is your email and create a password. This is your login information to your online HelloHealth portal.
- You will then receive an email from HelloHealth with a link to log in to your portal.
- At this time, it is best to use Google Chrome browser to access your portal. It is free to download from [www.google.com](http://www.google.com)
- In the Google Chrome web browser, you may type in <https://portalconnect.net/> and press enter.
- Once [portalconnect.net](https://portalconnect.net/) is up in your browser, you may type your user name and password in the top right corner of the website.
- Now you'll be able to view shared notes, your home exercise program, communicate with your provider and schedule appointments at your convenience.



Google Chrome



Portal Connect App

- As an alternative way to connect, you may download the Portal Connect App from itunes in order to access your health information from your phone.

*Use PortalConnect to access your records and communicate with your physical therapist on the go!*